

M.C.S.A – Claims Procedures 2021/2022

“How do I make a claim?”

Sports Injury Claims

It is a requirement of the policy that all claims need to be lodged within 30 days of the date of injury. When a player is injured and wishes to submit a claim the following procedure need to be followed:

- Obtain Claim form from the website www.mcsafootball.org.au or via MCSA.
- The player or parent/guardian (in the case of a claimant under the age of 18) is to fully complete the claim form and arrange for the treating doctor to complete the “Medical Statement” section of the form.
- An authorised official of your club or team must also complete Part 11 (see page 6 of the claim form). A Team Manager can complete if your team does not form part of a club.
- Completed claim form and any medical invoices are to be emailed to:
newclaims@ajg.com.au
- An “Acknowledgement of Claim” advising of the claim number will be forwarded directly to the claimant within 7 days by our claims team. Any incomplete details or additional requirements for the claim will also be advised at this time.